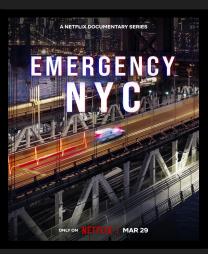


## HOW STREAMING ENTERTAINMENT **EXPOSES THE** IMPORTANCE OF **HEALTHCARE TO THE WORLD**

### Jill Kalman, MD

Executive Vice President Chief Medical Officer Deputy Physician-in-Chief Northwell Health

# **Documentaries**











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## A GLOBAL PANDEMIC NORTHWELL AT THE EPICENTER

Scale, scope, innovative culture, and strong team members set Northwell as a leader throughout the pandemic leveraging

- Facilities
- Ambulatory network
- Clinical labs
- Information technology
- Telehealth
- Training and education





NORTHWELL'S RESPONSE

79,000+

Healthcare Heroes 350,000+

COVID+ unique patients treated

3,000,000+

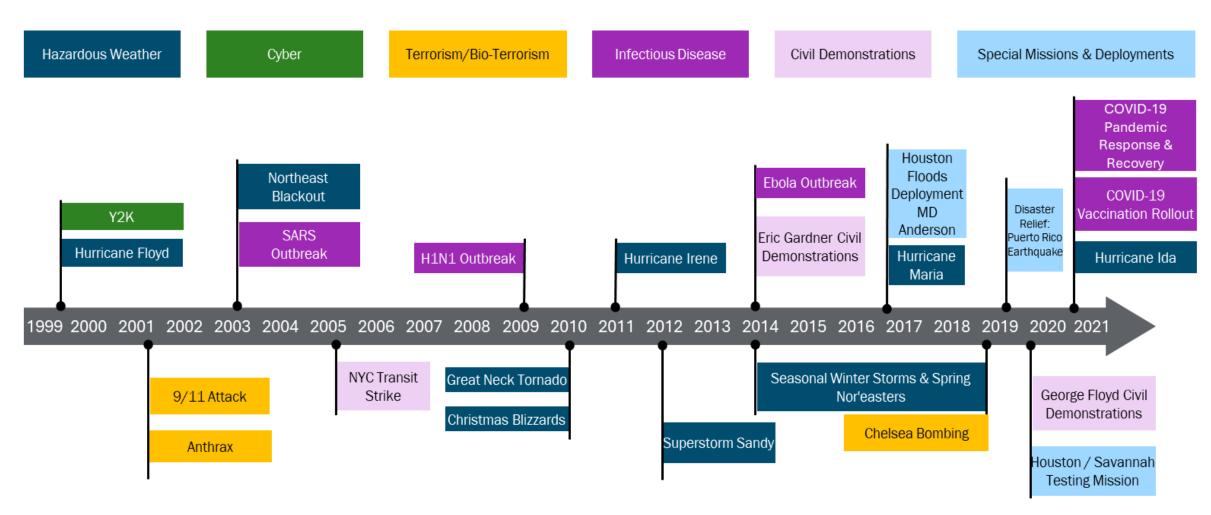
PCR tests performed

750,000+

COVID-19 vaccines administered



# TIMELINE OF EMERGENCY EVENTS



### **Hurricane Sandy**

Maintain stable supply chains by limiting dependence on third party vendors.

### **COVID-19 Pandemic**

Technological readiness to enable smooth transitions to remote work and care delivery.

#### **Vaccine Rollout**

Importance of agility to flex POD \
operations and supply chain as needed based on the latest clinical guidance and executive orders.

#### **Hurricane Ida**

Protection of critical surgical subspecialties in the wake of disaster.

# **LESSONS LEARNED**

#### **Hurricane Irene**

Early evacuation decisions and patient movement.

### SARS/Ebola/H1N1

Recurring infection prevention and personal protective equipment (PPE) education.

### Hazardous Weather – Staff

Personal preparedness practices and training.

## Terrorism/ Bio-terrorism

Importance of education on the impact terrorism events can have on hospital operations.

## **CRISIS MANAGEMENT**

**OPERATING MODEL** 

- Public Education
- Hazard Vulnerability/Risk Assessments
- Improved Infrastructure



**MITIGATION** 

**PREPAREDNESS** 

- **Emergency Response Plans**
- **Continuity Planning**
- **Training & Exercises**

- **Economic Recovery**
- **Debris Management**
- **Alternate Care Locations**
- **Community Access**
- **Property Remediation**

**RECOVERY** 



**RESPONSE** 



- Life Safety
- **Incident Stabilization**
- **Property Preservation**
- **Evacuation & Shelters**
- Mass Care



Northwell has the largest health systembased laboratory network in the region performing over 34 million tests per year system-wide. The major investments in laboratory services proved beneficial during the wake of COVID-19 with over 3 million COVID PCR tests performed to date.

### **Lines of Business:**





Joint Ventures



Post-Acute



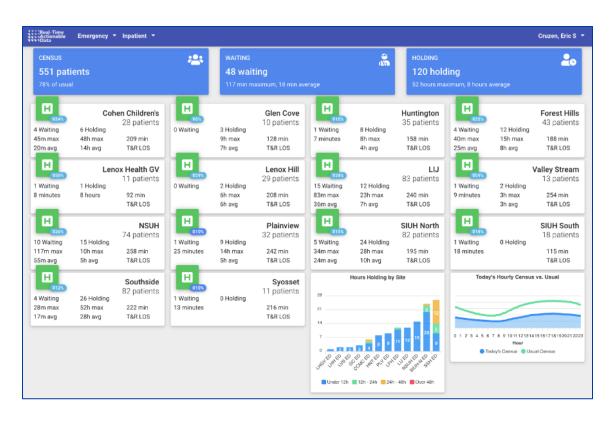
**Clinical Trials** 



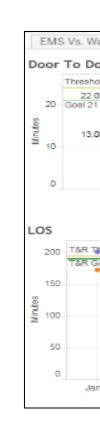


**Management Services** Organization (MSO)

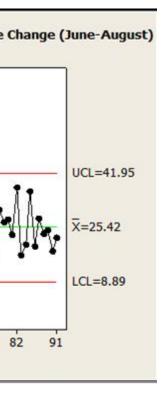
# REAL-TIME ACTIONABLE DATA

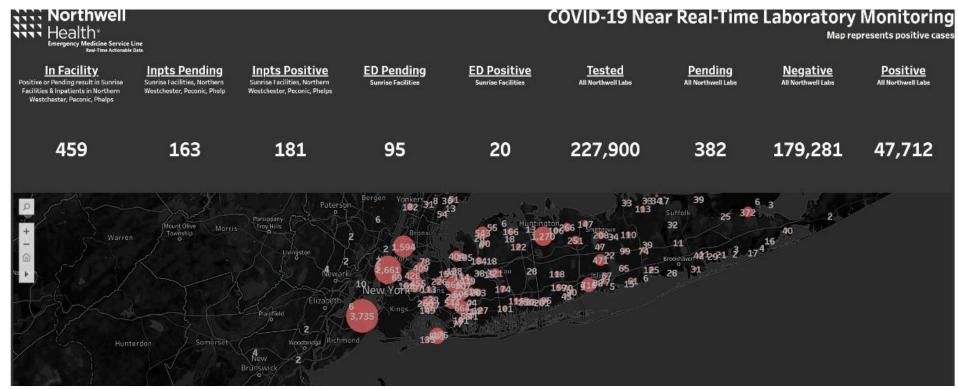






# REAL-TIME ACTIONABLE DATA



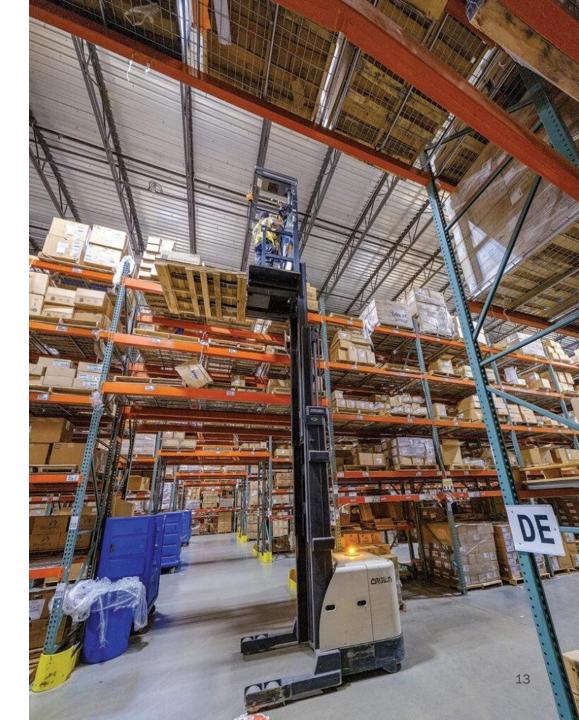


# COVID-19 RESPONSE PERSONAL PROTECTIVE EQUIPMENT

While PPE became the focal point of the pandemic, the products needed for a strong COVID-19 response expanded significantly beyond the 6 standard PPE items.

- ✓ ZERO frontline workers without PPE
- ✓ Continuous monitoring of over 300 unique critical items across 52 vendors
- √ 90-120 days of inventory on hand

KEY PARTNERS						
NURSING	INFECTION	DISTRIBUTION	CATEGORY	CONTRACTING		
LEADERSHIP	CONTROL	CENTER	MANAGERS	TEAMS		



## NORTHWELL — FIRST IN NATION TO DELIVER THE VACCINE



Sandra Lindsay makes history with the first COVID-19 vaccine in the United States



Biden awards the Medal of Freedom to Sandra Lindsay, nurse who got first COVID vaccine



Northwell nurse Sandra Lindsay is first for Pfizer COVID vaccine - again

## **COVID-19 RESPONSE SPECIAL ASSIGNMENTS**

### **ALTERNATE**



- Aqueduct
- **Javits Center**
- Lawrence Site
- **OMH Staten Island**
- **SUNY Westbury Center**
- **USNS** Comfort

### **SWABBING STATIONS**



- Fire Department (FDNY)
- Metropolitan Transport Authority (MTA)
- New York Police Department (NYPD)
- Northwell Alternative Eval, Centers
- Jones Beach
- **New Rochelle**
- Staten Island
- Stony Brook
- **Westbury Community Center**

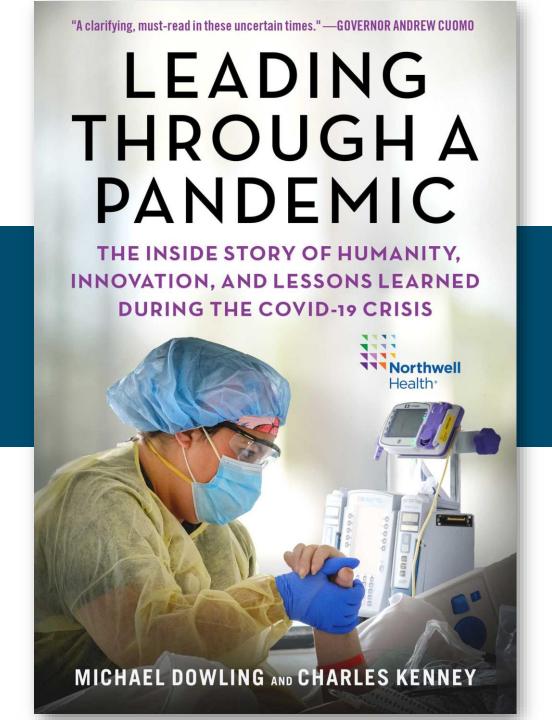






# **SHARING INSIGHTS**

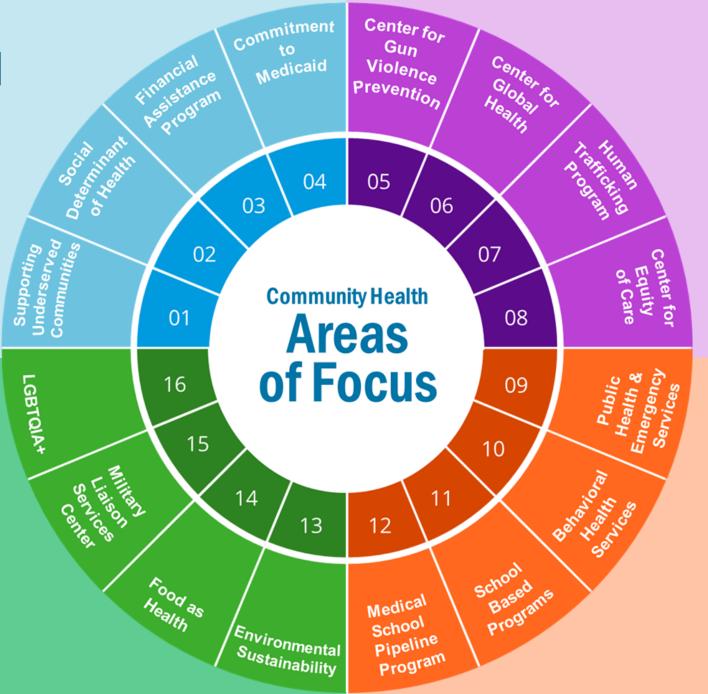
From the C-suite to the front lines, Leading Through a Pandemic reports on groundwork that positioned Northwell as uniquely prepared for the pandemic.

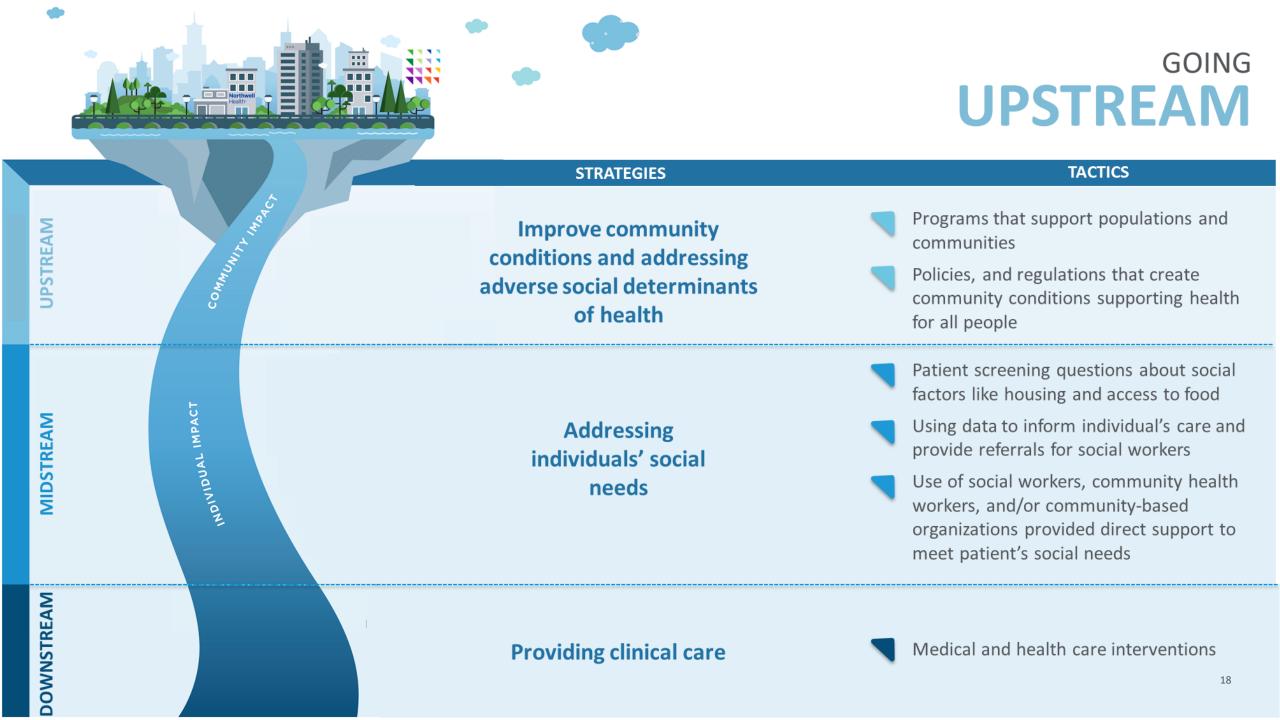


**COMMUNITY HEALTH** 

Northwell is nearly 90,000 people looking at health care differently.

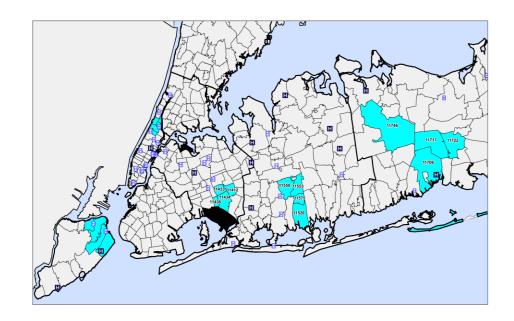
We are many things, but every day we are one thing: dedicated to the community.

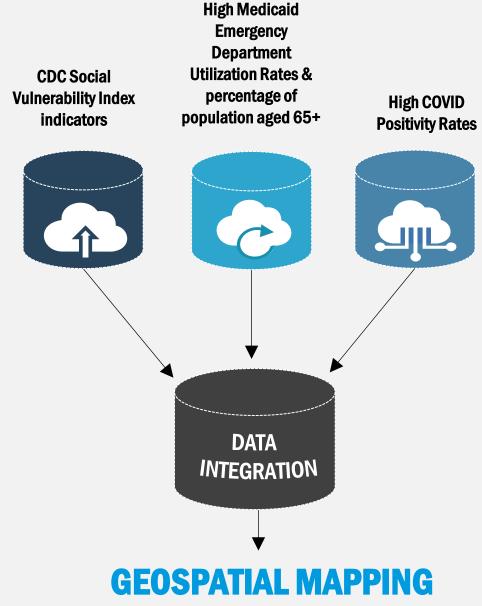




# USING DATA TO PRIORITIZE COMMUNITIES

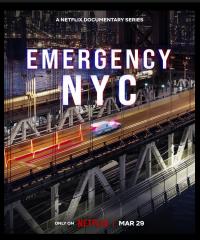
In January 2021, Northwell Health developed the Health Equity Taskforce (HET) to ensure the safe, effective, and equitable distribution of the COVID-19 vaccine to high-risk, underserved communities on Long Island, and in particular, communities of color.





Granular geospatial mapping of results helped to identify areas of greatest need.

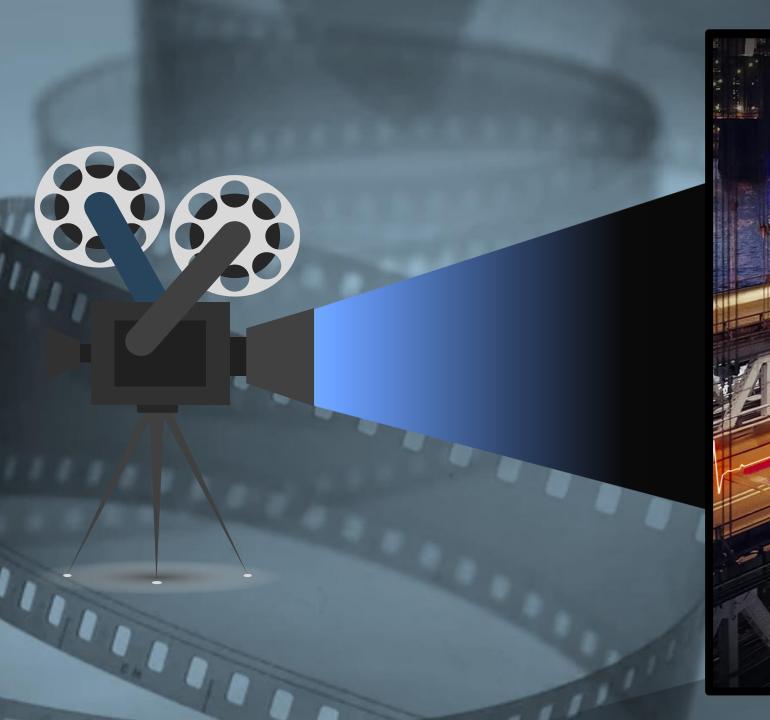


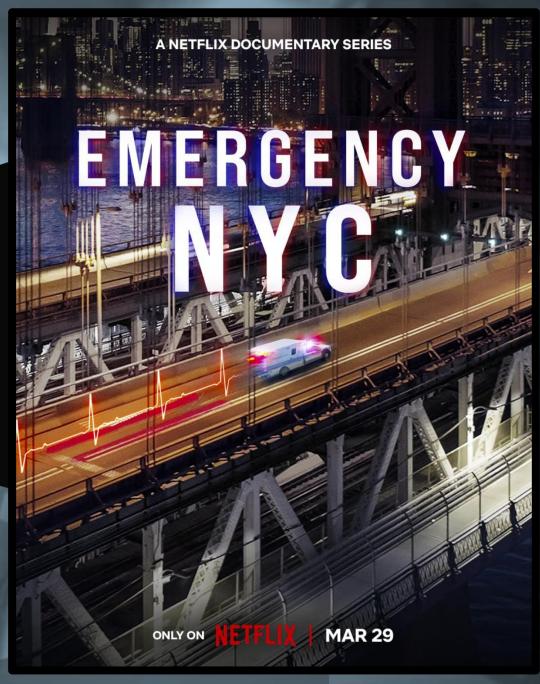
















Northwell Health Center for Emergency Medical Services (CEMS) is the largest hospital-based ambulance service in the New York Metropolitan area and is one of the largest in the United States.

In fact, our fleet of ambulances travel enough miles to circle the globe 2.5 times each week!



200,000+

ambulance responses

4200+

flights completed

30,000+

**inter-facility transfers** 

## **SKYHEALTH AND AIR TRANSPORT**



- Team of Pilots, paramedics, critical nurses, and physicians
- Fixed wing jet for medical transport and transplant programs
- Additional fleet of helicopters, supporting the region's only rotor wing air medical program











## **LEARNING & EDUCATION**



At the forefront of transforming education



**DONALD AND BARBARA** ZUCKER SCHOOL of MEDICINE AT HOFSTRA/NORTHWELL



SCHOOL of nursing

PHYSICIAN ASSISTANT STUDIES

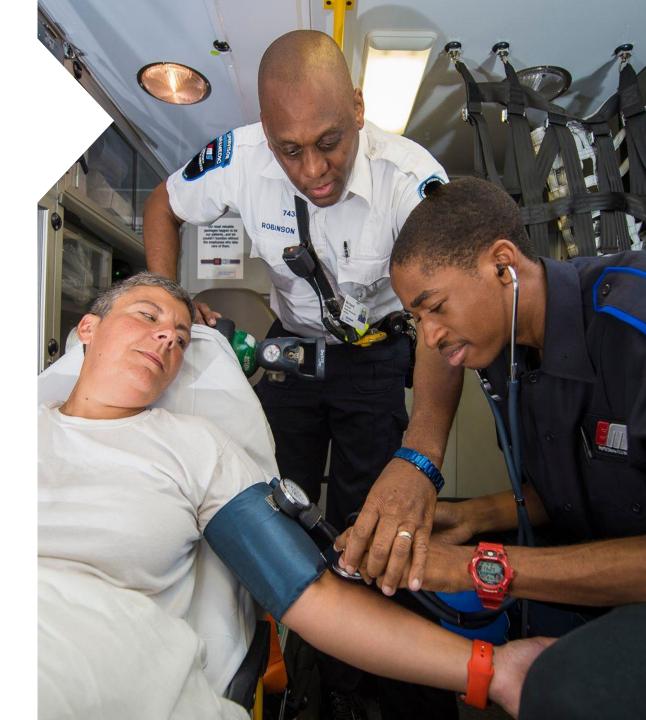




# EMERGENCY MEDICAL INSTITUTE

# Over 1,000 emergency medical professionals trained at the Emergency Medical Institute annually

The Emergency Medical Institute (EMI) operates under Northwell Health's Center for Learning and Innovation (CLI), the nation's largest Corporate University in health care. The Emergency Medical Institute is New York's premier destination for emergency medical education. Students learn in small, intimate, and comfortable Skills Lab settings with the most modern equipment available. Paramedic students can conduct actual advanced life support maneuvers inside CLI's Bioskills Center. Students have access to Northwell's own 9-1-1 and Core Ambulance Operations creating a positive and more interactive learning experience.

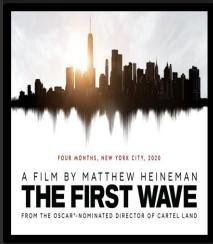


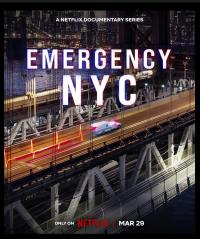


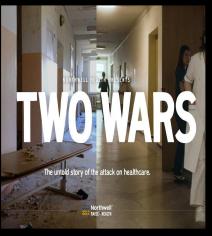
# CENTER FOR GUN VIOLENCE PREVENTION

















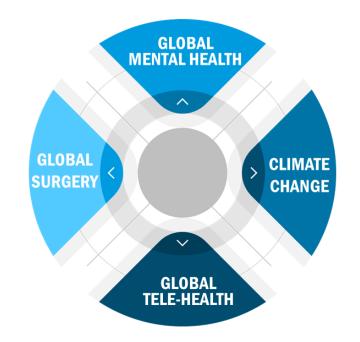


## THE MISSION

When is comes to global health, there is no "them"... only us.

Global Health Council

The Center for Global
Health develops diverse,
world-class global health
initiatives, preparing
leaders of tomorrow for a
changing health care
landscape today.





# **CORE SITES**



CGH partners with governmental entities to enact longitudinal and impactful partner-led efforts.

#### Top 10 countries of Birth for Foreign-Born New York City Residents in 2020

	Country of Birth for NYC Immigrants	Population in 2020	% of all Foreign-born	Population in 2010	% Change
1	Dominican Republic	421,920	14.0	375,397	12.4
2	China	320,900	10.6	299,047	7.3
3	Jamaica	165,260	5.5	168,798	-2.1
4	Guyana	136,180	4.5	137,105	-0.7
5	Mexico	134,350	4.5	186,081	-27.8
6	Ecuador	126,800	4.2	137,604	-7.8
7	Bangladesh	91,980	3.1	56,454	62.9
8	Trinidad and Tobago	84,680	2.8	83,673	1.2
9	Haiti	78,250	2.6	94,686	-17.4
10	India	77,530	2.6	72,185	7.4

Based on the 2020 and 2010 1-Year American Community Survey Public Use Microdata Sample (ACS PUMS

## GLOBAL CONTEXT SUPPORT IN UKRAINE



- Provided 28+ pallets, holding 18,000 pounds of lifesaving medical supplies
- Offer telemedicine, mental health, and clinical screenings to assist Ukraine's frontline medical providers
- Provide medical treatment and rehabilitation for wounded Ukrainian soldiers who have suffered severe upper and lower extremity injuries and undergone amputations. Full-service program located at Staten Island University Hospital.

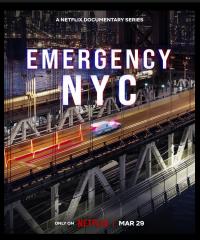
### Volodymyr Zelensky visits wounded Ukrainian soldiers at New York City hospital saying 'thank you for your service' - before branding Russian UN delegation 'terrorists': 'Stay strong'

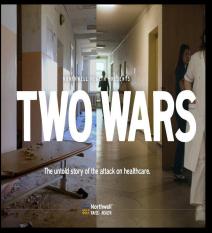
- President Zelensky visited wounded Ukrainian soldiers in New York City Monday
- . He met soldiers at the Staten Island University Hospital and handed them medals
- . After his time in New York, he will travel to DC to meet with President Joe Biden



















# HBO ORIGINAL

## THE STATE OF BEHAVIORAL HEALTH IN THE UNITED STATES



## 50 million

U.S. adults are experiencing a mental illness

55%

U.S. adults received no treatment for mental illness



U.S. children have a mental, emotional, or behavioral disorder



15%

of adults had a substance use disorder in the past year

93.5%

did not receive treatment

**60%** of youth with major depression receive no mental health treatment

**18.8%** of adolescents seriously considered attempting suicide in the last year



## INPATIENT AND OUTPATIENT BEHAVIORAL HEALTH LOCATIONS

With 533 inpatient beds and additional outpatient programs, Northwell Health is the second largest provider of mental health services in New York State









PEDIATRIC
BEHAVIORAL
HEALTH
PAVILLION

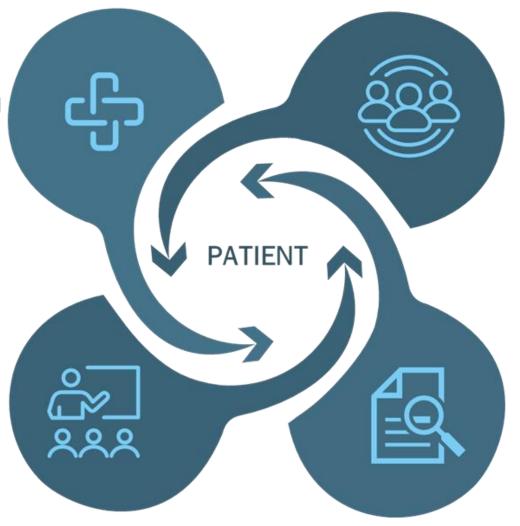


## **NORTHWELL VISION**

#### A HOLISTIC APPROACH TO ADDRESSING THE BEHAVIORAL HEALTH CRISIS

#### **CLINICAL CARE**

Expand access to care in inpatient, outpatient, and virtual settings



## COMMUNITY PARTNERSHIPS

Establish collaborations to enhance access to services and resources and "meet people where they are"

#### **EDUCATION**

Train the future generation of clinicians

#### RESEARCH

Discover new and better diagnostic methods, treatments and care models

## **NORTHWELL COLLEGE CONNECT**

A COMPREHENSIVE PROGRAM DESIGNED TO MEET THE UNIQUE NEEDS OF COLLEGE STUDENTS

660K+

**Covered Students** 

11K+

Outpatient Visits per year

96

Partner Schools

3

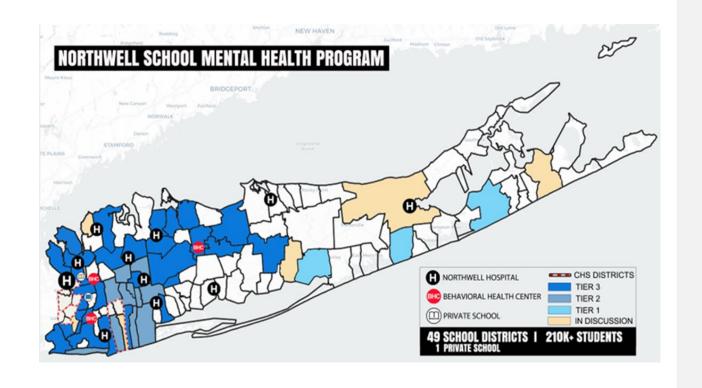
Specialized Inpatient Units

### **Our Mission**

To help college students affected by mental illness access evidence-based behavioral health services to achieve success in academic performance and interpersonal relationships; and lead optimally productive lives.

Northwell Health®

## NORTHWELL HEALTH MENTAL HEALTH PARTNERSHIPS



Treatment
School BHC
Crisis evaluations,
short term treatment
ER and hospital navigation

#### **Early Intervention**

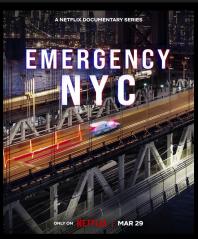
Psychiatry and neuropsychology consultations, care coordination and linkage

#### Prevention

Professional development, Staff wellbeing support,
Community education, Student Wellness Events,
Digital tools, apps
Student advocacy and peer support programs



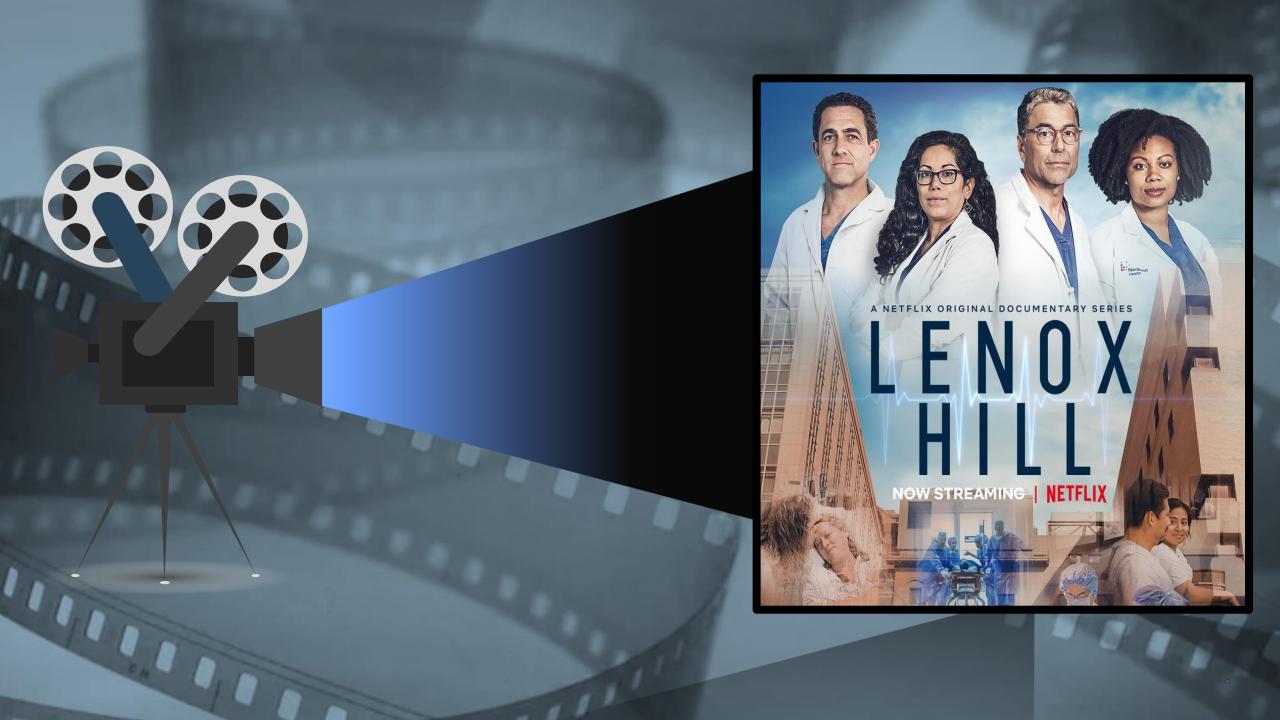














## **OUR MOST VALUABLE ASSET**















LOOKING FORWARD
LENOX HILL
REDEVELOPMENT







