ONE eProcurement system (National Instance) for all procurement needs

Singapore Healthcare Management **2024**

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ALPS — Synergies in Healthcare Supply Chain

Aim

National Procurement supports Sourcing to Contract and the creation of Purchase Orders to standardize and improve process efficiency across all three (3) healthcare clusters.

SingHealth

National University Health System

National Healthcare Group

- Drive process standardization and simplification to enhance productivity and user experience.

- To ensure the integrity of Strategic Procurement, increase efficiency, and facilitate continuous improvement.

- Sourcing Library provides **standard templates** for **easy and efficient** sourcing
- Sourcing Events have access to **~4,000,000 suppliers** via Ariba Network
- **Automatic matching** of qualifying suppliers to products and services
- **Centralised platform** for Suppliers to respond to ALPS' Sourcing events
- **Centralised storage** for all supporting documents throughout the Sourcing lifecycle
- **Replicate** Purchase Requisition (PR) details to Sourcing Events
- Allows online Declaration of Conflict of Interest (DCOI), Evaluation Criteria and scoring / evaluation
- Approvals can be done via **Ariba web**, **email hyperlink** or Ariba **Mobile App**

Methodology

ALPS-managed eProcurement empowers end-users and procurement teams to fulfil their end-to-end procurement requirements.

Sourcing to Contract helps to streamline the procurement process, making sourcing projects, vendor submissions, and award approval more efficient and manageable for end-users and procurement teams.

Requisition to Order enables end-users to create purchase requisitions while conducting real-time budget checks for selected PHIs.
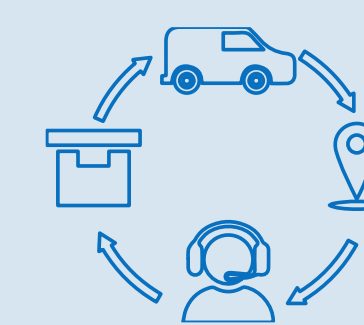
E-Catalogue is designed with the end-user in mind, offering a user-friendly experience for browsing and finding items for purchase requisitions online, making the process comfortable and easy.

Contract Management provides contract management and tracking, including an online signing feature using DocuSign.
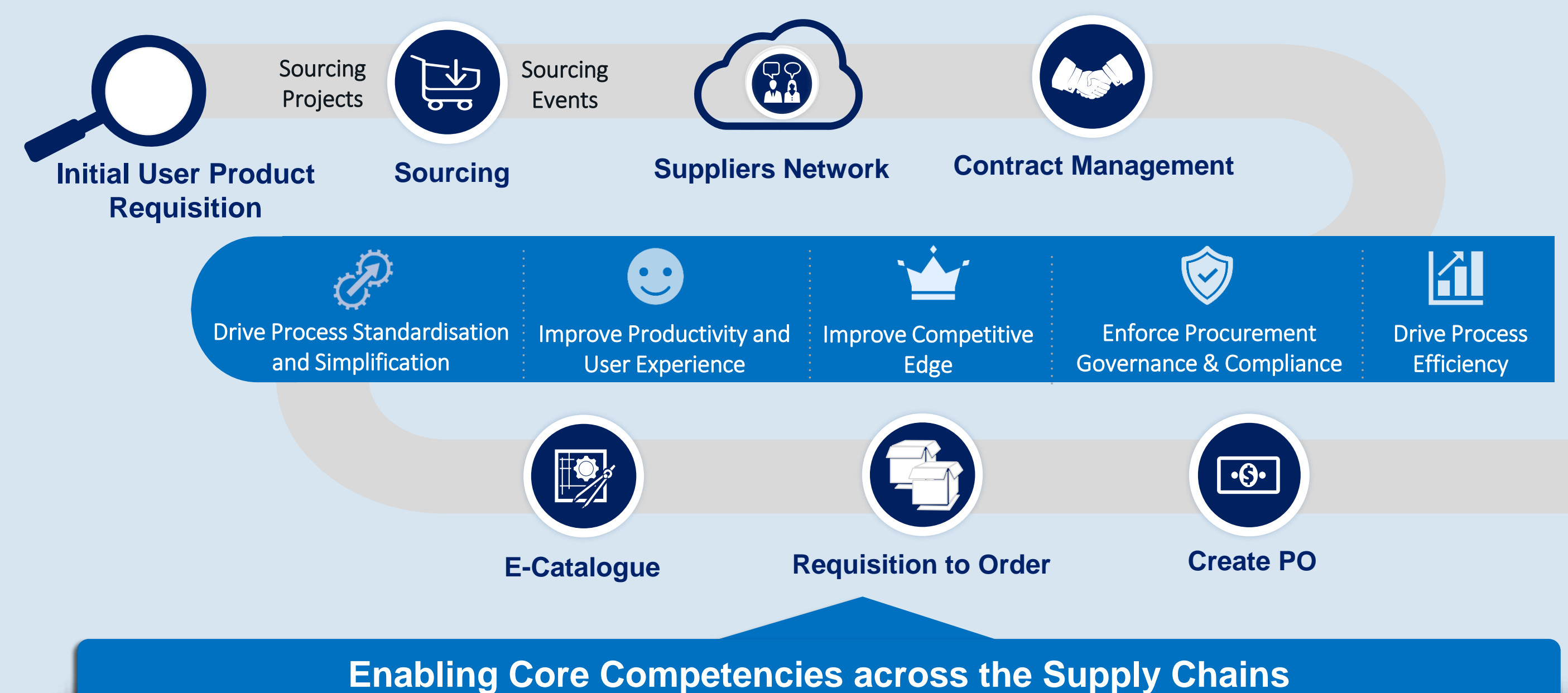
Purchase Order can be generated using SAP ECC6 systems with smooth system interfaces.

Suppliers Network provides a wide range of suppliers from various countries and categories.

System interfaces enable near real-time data exchange between eProcurement and cluster SAP, improving operational productivity.

Result

	2023					2024			
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
1. Total Contracts	530 +								
2. Total PRs	11,600 +								
3. Total Active Users	17,000 +								
4. Total Sourcing Projects	38,100 +								

Conclusion

eProcurement (National Instance) was successfully rolled out to SingHealth and ALPS in Jan 24. NUHS and NHG PHIs were also onboarded by Jul 24, enabling a single eProcurement system across all 3 clusters with a standardized workflow at the national level.